

YOUTH EMERGENCY TELEPHONE REFERRAL NETWORK PROGRAM

Component: 40.20.352, 40.20.451

PROGRAM OVERVIEW

The Youth Emergency Telephone Referral Network (YT) Program, authorized by Assembly Bill 3075 (Chacon, Chapter 1614, Statutes of 1984), was designed to connect youth in need of services with appropriate service providers. The hotline provides a non-threatening, toll-free telephone number, which can be accessed by runaway and homeless youth seeking assistance anywhere in the State. The referral service connects youth with available local resources essential to their well-being, such as food, shelter, counseling, outreach services, medical, and/or transportation.

Service providers for runaway and homeless youth in California continue to be impacted significantly by closure or reduced hours due to funding cuts. The YT Program still receives a large number of general information calls and calls to confirm the existence of service providers in various areas of California. In addition, there has been an increase in the number of calls related to rights of homeless and runaway youth and the programs and/or services available to them.

FUNDS AWARDED

<u>Fiscal Year</u>	<u>Types of Funding</u>	<u>Total Funding</u>
FY 2013/14	State General Fund (SGF) FY13	\$ 114,000
	Victims of Crime Act (VOCA) FFY12	\$ 88,280
	VOCA FFY13	\$ 88,280
FY 2014/15	SGF FY14	\$ 114,000
	VOCA FFY14	\$ 150,000
FY 2015/16	Unknown	

2013/14 PERFORMANCE STATISTICS

<u>11,569</u>	Number of youth emergency telephone hotline calls.
<u>2,252</u>	Number of referrals to appropriate services, including shelter, meals, clothing, counseling, and other services necessary for the well-being of the youth callers.
<u>4,433</u>	Number of crisis counseling sessions provided by trained volunteers or paid staff provided.
<u>4</u>	Number of runaway youth connected with their parent(s) or caregiver(s) through a message center or a connected call.

2014/15 PERFORMANCE STATISTICS

Not Available

2015/16 PERFORMANCE STATISTICS

Not Applicable